TRAN THI MY LE



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EDUCATION

Vietnam-Korea University of Information and Communications Technology – University of Danang
Major: E-commerce
Grade: Good

PROFESSIONAL SKILLS

API testing	Postman with RESTful APIs and JSON.
SQL testing	Data testing with SQL queries (DBeaver - MySQL).
Test types	Manual testing; Integration testing; Regression testing.
Documentation	Detail Design analysis; Test viewpoint design; Test case design; Bug reporting.
Tools	Notion; Jira; Excel; Claude and AI tools to save time and improve productivity (ChatGPT; Gemini; NotebookLLM).

WORK MINDSET

QUALITY

Bug detection can increasingly be supported by tools and AI, but understanding users' feelings and experience is not easily replaced. When writing test cases, I always put myself in the end user's position to look for improvement opportunities, so the product not only works correctly but is also easy to use and reliable. To me, quality is not just the absence of bugs, but user satisfaction.

CULTURE

Beyond my technical work, I always act as a connector, passing information between Dev, BA and PM. I also actively create a positive atmosphere and strengthen team bonding through demos, retrospectives and coffee breaks.

INNOVATION

I always ask: *How can we do better and save more time?* That is why I actively apply AI (ChatGPT, Claude, Gemini) to writing and reviewing test cases, creating dummy data and brainstorming test scenarios, and use NotebookLM to quickly grasp document content. To me, automation is not only about writing scripts but also a mindset of optimising processes at every level.

I always comply with security policies and use AI only with sample or approved data. Learning to keep up with trends is necessary, but it must go hand in hand with using it the right way.

KEY ACHIEVEMENTS

- Reduced critical defects through API testing with Postman and data verification with SQL.
- Improved team productivity by standardising test case documentation and sharing knowledge.
- Earned high customer satisfaction and was recognised as Outstanding Member in the projects I joined.
- Found a critical security vulnerability in the payment process, helping prevent potentially major losses.

WORK EXPERIENCE

06/2024 - Present	**VNEXT SOFTWARE**
◎	**PRIVATE PROJECT** Team size: 10 members **Description:** A system that automatically collects electricity usage data via the Electric Power Data Management Association of Japan (電力データ管理協会) and calculates CO_2 emissions for general contractors. **Responsibilities:** - Wrote test case matrices: power circuit management (registration, CSV import, approval status), hourly/daily/monthly aggregation, asynchronous CSV report export. - Tested the two-phase data batch: preliminary values (速報値) and actual values (実績値) via S3 and CloudWatch logs. - Tested Web UI, SQL and APIs with Postman (including data sync to the TansoMiru 管理 system).
04/2022 - 05/2024	**RESDII TECH JSC.** Address: 6th Floor, 168 Xo Viet Nghe Tinh, Hai Chau, Da Nang
◎	**PRIVATE PROJECT** Team size: 15 members **Description:** Real-time system for managing, analysing and tracking electricity usage and CO2. **Responsibilities:** - Tested the Web platform. - Tested over 500 API endpoints with Postman. - Tested system data with DBeaver + MySQL. - Tested CSV logs (structure, data, file names) stored on AWS S3. - Tested batches (data, log messages, scheduled run times) of Background Job servers.
◎	**PRIVATE PROJECT** Team size: 10 members **Description:** - Real estate buying/selling/listing app. - AI chatbot for customer support. - CMS for system management. **Responsibilities:** - Cross-platform testing for a seamless experience on iOS/Android/Web. - Tested over 200 API endpoints. - Set up documentation standards to reduce missing test cases.
10/2016 - 03/2022	**FPT SOFTWARE LTD.** Address: FPT City - Nam Ky Khoi Nghia, Ngu Hanh Son, Da Nang.
◎	**PRIVATE PROJECT** Team size: 20 members **Description:** Font typography design for Japanese businesses. A major Japanese typography group with over 70 years of history. **Responsibilities:** - Checked font vector errors. - Built a project management process meeting the client's strict quality standards. - Created training materials for new members.
08/2013 - 10/2015	**RUBBER SOUL CO., LTD.** Address: Road No. 4, Hoa Khanh Industrial Park, Lien Chieu, Da Nang.
◎	**PRIVATE PROJECT** Team size: 25 members **Description:** Magazine/flyer/banner design for the Japanese market. **Responsibilities:** Checked designs, colours and colour profiles before publishing.

AWARDS

2018	Outstanding Member - FPT SOFTWARE
2019	Platinum Member - FPT SOFTWARE
2023	Outstanding Member - RESDII TECH JSC
2024	Promising Manager Award - RESDII TECH JSC